Beta Evaluation of
Citation Nation's Prototype

Affective Considerations

- Users are challenged with quiz questions which should increase the motivational factors of the program. Breadcrumbs were added to help viewer have a sense of where they are in the tutorial; this should increase user's comfort when viewing the tutorial.

- I think a motivational statement on the Title screen for the program would help to make users more interested in continuing.

- Affectively, I think the users will become frustrated by the Exit and Help buttons which don't return the users back to the screens where they were at when clicking on those buttons. This can be simply fixed by passing the currentFrame variable from one screen to the next.

Interface

- Clean, intuitive and unobtrusive, the topic buttons have been improved with a rollover effect to help the user identify that they are clickable elements.

- Breadcrumbs help users to know where they are at in the tutorial.

- Marking subjects in the APA manual with page numbers, "p23", in the titles of your screens may not be intuitive to most users.

- Rollovers on the "Title" don't appear to work correctly. When rolling over the running head a description of the title appears. There should also be an instruction to let users know that they can rollover the components for the screen for more information. Also other pop-ups appear on that page for no apparent reason – rollovers don't appear to be synched correctly with the page elements.

Navigation

- Two arrows on home screen is confusing

- When clicking on the Help button and navigating to the help screen the users only choice to continue is to click on the Next button to navigate back to the screen where they were when they clicked to get help. Your program should remember what screen the users was on when they clicked on the Help button and return them to that screen when the users is done reading the Help screen.

- Breadcrumbs feature at the bottom of the screen is a nice touch. You might consider taking it one step further by putting a sequential number in each box and make them clickable to take you to that screen number.

- The "Directions" screen has a nice menu feature, however there is no quick way to return to the menu other than arrowing back to it or clicking on Home and arrowing forward to it.